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FOR IMMEDIATE RELEASE

June 30, 2023

Customer Service Phone Lines Closed During Fourth of July Holiday

The City of Shreveport has declared Monday, July 3rd, and Tuesday, July 4th as a holiday. That means The Department of Water and Sewerage Customer Service phone lines will be closed on Monday and Tuesday.

If any customer experiences a Water and Sewerage emergency, you should call 318-673-7600 or email ws_dispatchers@shreveportla.gov.

If any customer needs to make a payment, they can pay it online at www.shreveportlawater.gov, downtown Shreveport, or at a third-party payment location.

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